

# HOW TO LEAD ACROSS CULTURES

## INTERCULTURAL DEVELOPMENT PROGRAMME



### WHAT YOU WILL LEARN

*Intercultural Competence helps you to navigate and adapt your leadership according to different expectations and values. In this programme we will look at different ways leaders can demonstrate cultural agility and why it is a key to success. Forward-thinking organizations and leaders can't be inclusive on a global scale without embracing the cultural diversity of their teams.*

### OBJECTIVES

- Create an awareness of the fact that various cultural perspectives exist and affect communication and leadership.
- Develop self-awareness in order to understand how we are perceived by our international colleagues.
- Intercultural Competence as a tool for increasing team efficiency, team communication, integration, collaboration, performance and feedback.

### CONTENT

- What is Intercultural Competence?
- Values, norms – impacts on business culture
- The impact of culture on leadership, feedback, meetings, decision-making, trust etc.
- Consensus versus hierarchy
- Direct/indirect communication
- Focus on task/relation
- How to bridge the cultural communication gaps
- How to increase intercultural competence in leadership

### PRACTICAL INFORMATION

**Duration:** 3 hours training + 2 consulting/mentoring\*

**Format:** 1 session x 3h + 2 sessions x1h\*

Virtual training on Zoom

\*Individual sessions