



# Company Introduction

# About Sterling Lexicon



Founded in  
**1991**

Providing services in  
**180**  
countries

**\$735m**  
Annual revenue



Delivered by  
**500**  
talented individuals

Staff turnover in the  
last 5 years  
**7**  
Years average tenure



**15**  
Global locations

**55,000**  
Annual relocations

Your People. Our Passion

# Our Approach



## People

**A collaborative partner** who listens and knows your culture and your business – true partnership

**Human touch** - The highest level of care, working as a dependable and attentive partner to you and your people

**Tailored, integrated solutions** for each client, leveraging a wide breadth of services around the globe



## Services

**Flexibility and agility** - global boutique approach

**Trusted experts who understand** diverse markets to keep you secure and compliant

Services aligned with our **ESG programme - responsible business** is not an isolated initiative at Sterling Lexicon, it is integrated into our culture, strategy, and business decisions



## Technology

**Human touch** - service excellence supported by user-friendly technology

**Transparency** – meaningful and comprehensive reporting

**Real-time information** – Client and Assignee Portal



# Our Global Footprint and Services



## AMERICAS

Jacksonville, Florida  
*Global Headquarters*  
Atlanta, Georgia  
Cincinnati, Ohio  
Coppell, Texas  
La Mirada, California  
Shelton, Connecticut

## EMEA

Frankfurt, Germany  
Geneva, Switzerland  
London, United Kingdom  
Madrid, Spain  
Paris, France

## APAC

New Delhi, India  
Shanghai, China  
Singapore

## AUSTRALIA

Melbourne

### Immigration Services

standalone immigration services or combined global mobility and immigration services contracts

### Moving Services

including the door-to-door air, road and sea transportation of employee's household goods, long-term storage and pet shipment

### Move Management Services

independent provider selection from our accredited global supply chain network

### Relocation Services

including Orientation, Home Search, Settling-in, School Search, Language Training, Cultural Training, Spousal Support etc.

### Expense Management Services

payment of relocation-related expenses

### US Domestic Services

including Home Sale and Purchase

### UK Domestic Services

including Home Sale and Marketing Assistance



# Added Value – Benefits of one provider



Immigration, Household Goods and Relocation services are easily integrated allowing us to manage the interdependencies of each case.

In-house teams and globally integrated technology improve service quality and increase efficiency through:

- Reduced number of touchpoints
- Seamless and timely coordination
- Reduced the risk
- Expert guidance and best practice
- Increased compliance

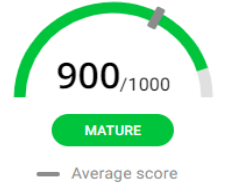
# Our Technology

ISO 27001 accredited,  
CyberVadis rated "Mature"  
and compliant to the GDPR



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cyberVadis



Tailored, integrated solutions around the globe

# Responsible Business



## ISO 9001

Demonstrating our commitment to continual improvement. Sterling Lexicon's ISO 9001 accreditation is valid until 25th May 2024.



## ISO 14001

Confirming Sterling Lexicon is managing the aspects of our business which have a significant impact on the environment. Sterling Lexicon's ISO 14001 accreditation is valid until 25th May 2024.



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## ISO 27001

Sterling Lexicon ensures strict adherence to applicable global data protection laws, while keeping client and employee data secure. Sterling Lexicon's ISO 27001 accreditation is valid until 2nd June 2024.



Sterling Lexicon has been awarded a Silver rating, placing us in the 88th percentile of 75,000 companies rated and is testament to every employee's commitment to making us a responsible business.



## CyberVadis

Sterling Lexicon's information security and data privacy management systems have achieved the highest awarded category following our CyberVadis assessment in July 2023.



Sterling Lexicon has upheld the principles of, and been a formal signatory of, the United Nations Global Compact (UNGC) since 2013.



Being a responsible business, we are focusing on highlighting those UN Sustainable Development Goals where we can have the biggest impact through our business activities and employee experience.



The **highest level of care** to you and your people



**Tailored, integrated solutions** around the globe



A **collaborative partner** who listens



**Trusted experts** who keep you secure and compliant



**Better business decisions** and a consultative approach





Your people. Our passion