



You deserve the best

Records Management
Worldwide Movers
Relocation

AGS GROUP

COMPANY PRESENTATION



1974

50 + years of experience in international Mobility



Global network of 148 locations in 101 countries



2 400 + highly qualified employees



40 000 + families relocated / year



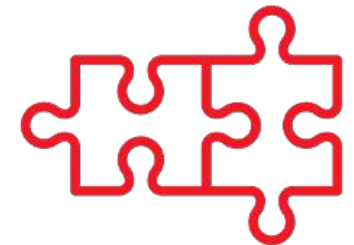
Serving over 500 corporate clients globally



A worldwide network of 350 partners



Accreditations Internationally recognised



Tailor-made solutions to meet customer needs

AGS GLOBAL PRESENCE



2,400
Permanent
Employees



5 Hubs
(Expertise regional
support)



148 branches in
101 countries



**North America supply
chain management Hub**
Indianapolis



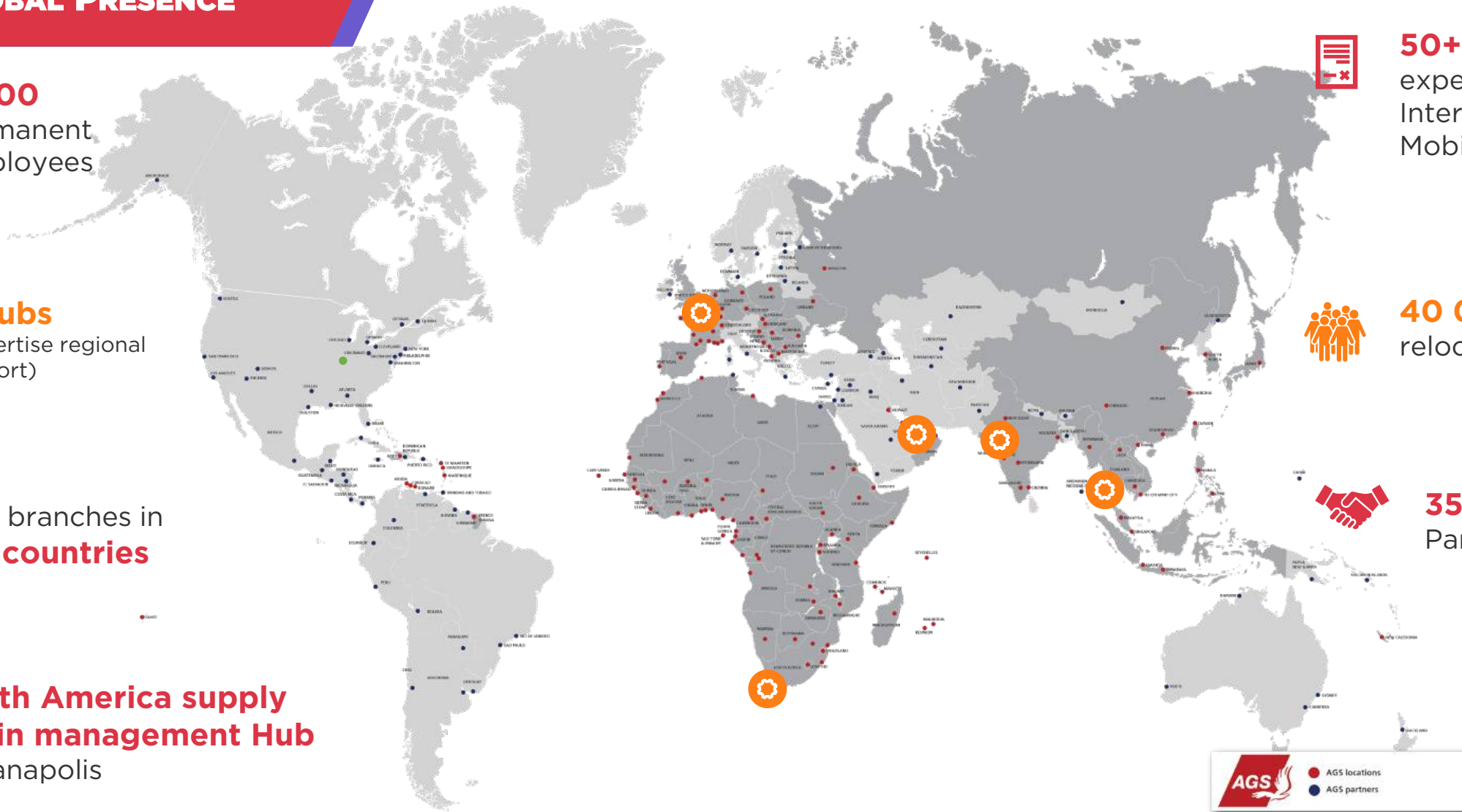
50+ Years of
experience in
International
Mobility



40 000 + families
relocated / year



350 + worldwide
Partners



AGS ● AGS locations
● AGS partners



61 locations
in 54 countries



Over 1 000
highly-skilled employees



57 838 m² storage
capacity



Fleet of
327 specialised vehicles



More than 6 400 families
assisted each year



Complete global
mobility services



AGS AFRICAN NETWORK

As the market leader in Africa, AGS is the leading private player present in all 54 countries of the continent.



Nearly all African branches
are ISO 9001 certified

Partner network

For countries in which we do not have a direct presence, we have selected trusted partners to ensure excellent-quality services worldwide. These partners are chosen according to strict criteria, including:

- Professionalism: certifications and professional memberships
- Compliance & Ethics: adherence to our charters and policies
- Stability: proven financial stability
- Competitiveness: optimal balance between service quality and fair pricing
- Sustainability: emphasis on long-term relationships for consistent service quality. Our moving partners are generally FIDI FAIM certified, while our relocation partners are accredited by EuRA and ERC.

We combine the strength of our integrated network with a rigorous selection of certified partners, ensuring the same level of excellence, compliance, and continuity of service for our clients everywhere.

THREE BUSINESSES, ONE SOLID GROUP



How diversification secures AGS' financial resilience

While AGS Group's core activity remains International Mobility Services, we have made substantial investments in our Records Management business over the past decade, enhancing our capabilities and positioning ourselves as a leader in secure handling of records and data. Our digitisation expertise was expanded into the Heritage division which offers digitisation and conservation services ensuring that valuable historical and cultural materials are preserved for future generations.



Mobility



Records
Management



Heritage

**Amid an ever-changing economic landscape,
our diversification strategy stands as a
fundamental pillar of financial resilience and
long-term sustainability.**



OUR SERVICES

RELOCATION SERVICES



Visa and immigration



Global moving and storage



Area orientation



Temporary accommodation



Home search



Settling-in services



School search



Tenancy management



Spousal support



Language and cultural training



Expense management



Departure assistance



REMOVAL SERVICES

- /// **Global door-to-door moving solutions** for corporate assignees, or any relocating individuals,
- /// **Removal services for households, offices, and industrial facilities** — efficient, secure, and tailored to your needs.
- /// **Professional packing services and custom crating solutions**
- /// **End-to-end management of multimodal transport** (air, sea, and land)
- /// Handling of all **import/export customs formalities**
- /// **Secure short- and long-term storage** in our warehouses
- /// **Tailor-made solutions for specific needs:** diplomats, NGOs, military personnel, etc.



6 STAGES TO ENSURE A FLAWLESS RELOCATION



FIRST CONTACT

Immediate contact upon receipt of your request

Discuss most important requirements of the move

Answer to all your questions

Organisation of a pre-move site visit



PRE-MOVE SURVEY

On-site visit to assess the moving conditions

Detailed presentation of the company and the services offered.

Accurate estimation of the volume to be moved

Tailored logistics planning adapted to your specific needs



MOVING DAY

Careful packing of all items according to mode of transport

Packing list indicating number of boxes and their content

Handled with care by professionals.



MOVE LOGISTICS

Transport to be arranged by air, sea or road

Handling of customs formalities for imports and exports



DELIVERY

Unloading

Unpacking based on the service (standard or full delivery service)

Furniture reassembly

Sorting and removal of waste



STORAGE

Short- or long- term storage solutions

GROUPAGE SERVICES



Flexible & Cost-Effective

Ideal for small to medium shipments with budget-friendly, adaptable schedules



Reliable Transit

Frequent shipments from major hubs ensure timely and consistent delivery



Sustainable by Design

Shared shipments reducing CO₂ impact through efficient load planning

STORAGE SERVICES



Advanced security with alarms systems and surveillance cameras



Ventilation and dehumidifying systems



Fire safety with detectors, ejection outlets, and escape doors



Pallets are secured with metal clips

Secure and flexible solutions for short or long-term storage of personal effects at origin and destination



Our Records Management activity worldwide:

- 40 years of experience in records management
- 1 140 employees
- 57 countries covered
- More than 10 000 clients
- 5 440km physical documents archived
- 3 million digital documents hosted
- 94 million pages scanned every year



Professional management of physical & electronic documents

- Step 1 **NEEDS ANALYSIS** ➤ Auditing, practical and legal advice
- Step 2 **COLLECTION AND IMPLEMENTATION** ➤ Sorting and handling, inventory creation
- Step 3 **RECORDS MANAGEMENT** ➤ Online management, physical and digital delivery
- Step 4 **SECURE STORAGE** ➤ Confidential storage, secure warehouses
- Step 5 **CONFIDENTIAL DESTRUCTION** ➤ Safe destruction, management of life cycle
- Step 6 **DIGITALISATION** ➤ Digital archiving and digital storage

PROFESSIONAL MANAGEMENT OF PHYSICAL & ELECTRONIC DOCUMENTS

HERITAGE SERVICES



- /// Conserve, restore, digitise, and communicate cultural heritage
- /// Expertise in 2D collections (paper, iconography, microfilms)
- /// Expertise in 3D objects and artefacts
- /// Expertise in audiovisual materials (video and audio)
- /// Provide services both in dedicated workshops and directly on-site
- /// Offer tailored, interdisciplinary solutions for safeguarding heritage

MEMORIST
HERITAGE & BEYOND



ART REMOVAL SERVICES

- Specialised professionals in fine art transportation for galleries, museums, artists and private collectors, we provide a reliable and rigorous solution, fully compliant with the most demanding standards in packaging, loading and transport.
- We design custom packaging and crates to ensure maximum protection of your artworks, whether fragile pieces or high-value objects.
- We handle all customs formalities for temporary and permanent imports and exports. We can also issue export certificates for tax purposes.
- Our teams are qualified to carry out dismantling and reinstallation of your artworks, according to your requirements.



Our resources

Our Technology

Our Packing material

Our Fleet



TECHNOLOGY



Secure Access

Real-time access and a password protected log-in



24/7 Tracking

Automatic updates at all stages of the move



Reporting

Reporting on volume and KPI's with customisable fields

AGS' online tools provide real-time tracking, customised reports, and full access to documentation throughout the entire mobility process



PACKING MATERIALS



Compliance with FAIM and ISO 9001 standards



Specialised packaging for different objects



Eco-friendly packing materials, free of harmful chemicals



Custom made wooden crates made from renewable, sustainable forests

Superior quality packing materials specially developed for ags to minimise damage



OUR FLEET

- Our fleet consists of modern vehicles equipped with the latest technologies and designed to minimise their environmental impact.
- All our drivers are experienced and versatile: they handle driving, moving operations, and coordination as team leaders.
- 100% of our fleet drivers are trained in eco-driving to reduce their environmental footprint and optimise fuel consumption.
- Our vehicles are selected based on the operating environment (urban), the volume to be transported, and the distance to be covered. We prioritise optimal use to ensure efficient resource management.
- Our fleet is monitored rigorously and in full compliance with regulatory requirements, thanks to a dedicated dashboard for periodic inspections. This system enables precise tracking of maintenance records, technical inspections, insurance policies, and all documents required to maintain vehicle compliance.



QUALITY MANAGEMENT

- Committed to providing consistent quality service throughout our locations worldwide.
- AGS branches operate in full compliance with the Group's ISO 9001 standard.
- 33 AGS branches have been awarded FAIM accreditation by FIDI, the most stringent certification programme for removal companies.
- AGS Group awarded the FIDI Gold Award in 2024 in recognition for driving and promoting industry knowledge amongst our employees.



QUALITY MANAGEMENT



Quality control of subcontractors

- Strict supply chain processes
- Transparency through a single point of contact with AGS
- Clear performance indicators and ongoing monitoring and improvement



Internal quality measures

- Service delivery based on KPIs
- Customer quality survey for HR/Relocation and employees
- Quality assurance managed by a group manager



External Audit

- Certified relocation partners - FIDI (FAIM), ISO 9001, etc.
- Relocation partners who are members of international certified networks - EuRA and ERC

AGS, A SUSTAINABLE COMPANY

The AGS Group was the first removal company to join the UN Global Compact, and we are committed to supporting the Ten Principles of the UN Global Compact under 4 categories:

- ▀ Fair labour standards
- ▀ Human rights
- ▀ Environmental conservation
- ▀ Anti-corruption



AGS has established a dedicated ESG department, responsible for managing our Environmental, Social and Governance performance. We have prioritised taking actions towards the following Sustainable Development Goals:

- ▀ SDG 8: Decent Work and Economic Growth
- ▀ SDG 10: Reduced Inequalities
- ▀ SDG 12: Responsible Consumption and Production
- ▀ SDG 13: Climate Action



SUSTAINABILITY



Optimising transport routes



Opting for low - and zero-emission transport



Digital communication and virtual assessments



Minimising and reusing packing materials



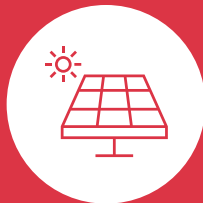
Recycling both operational & office waste



Recycling of client's goods



Using sustainable packaging materials



Installing solar panels



Promoting on-site biodiversity projects

OUR SOCIAL COMMITMENT



WHY CHOOSE AGS?

Global Presence, Local Know-how

Wherever you move from and wherever you move to, AGS is where you need us to be.

Why organisations choose AGS

Designing customised solutions to meet your needs.

Service Excellence

Providing service backed by ISO and FIDI FAIM accreditation

Innovation and Technology

AGS has created bespoke technology to support both Clients and Assignees

Our experience

50 years of clients trusting us with their global mobility

Reducing Vendor Management

AGS offers clients the opportunity to reduce vendor management by outsourcing their requirements to one company



WWW.AGS-GLOBALSOLUTIONS.COM

